



TOOLS FOR TALKING WHEN STAKES ARE HIGH

Crucial Conversations Training teaches skills for communicating when the stakes are high, opinions vary, and emotions run strong.

IMPROVE DIALOGUE & ENGAGEMENT

Participants learn the dialogue skills demonstrated by top performers—skills that help you talk with anyone about anything to reach alignment and agreement on important matters.

CREATE BEHAVIOR CHANGE

These skills turn in to behaviors that improve decision making, commitment to action, productivity, and relationships.

BUILD HIGH-PERFORMANCE & CULTURE

Consistent behaviors lead to organizations, teams, and individuals developing high-performance cultures based on trust and respect.

EFFECTIVE COMMUNICATION STARTS HERE

Continually selected as a Top Training Product for its ability to produce results, Crucial Conversations Training has been used by more than one million people and 300 of the Fortune 500 companies to improve productivity, quality of work, relationships, and overall performance.

DISCOVER HOW TO COMMUNICATE BEST WHEN IT MATTERS MOST

Crucial Conversations gives you the tools to handle life's most difficult and important conversations, say what's on your mind, and achieve positive outcomes.

Participants learn how to:

- Prepare for high-impact situations with a proven technique
- Make it safe to talk about almost anything
- Be persuasive, not abrasive
- Turn crucial conversations into the action and results you want